

Metadil extends the warranty of its products for a period of up to 5 (five) years*, against manufacturing defects, provided that the normal conditions of use and the observation of the recommendations for use and conservation of the product are verified. The warranty period is only valid upon presentation of the product's invoice and is counted from the date of its issue, delivered to the first buyer, even if the product is transferred to a third party.

**Consult the table at the side with the warranty periods per part of the product or type of material.*

The present term ABRANGE:

- Metallic structures with manufacturing defects.
- Metadil plastic parts or components with manufacturing defects.
- Wooden parts or components with manufacturing with a manufacturing defect.
- Coatings and finishes in fabric with a manufacturing defect.

This term DOES NOT COVER:

- Defects caused by improper use of the product, lack of minimum care, incorrect assembly or installation, maintenance performed by third parties without prior authorization from Metadil.
- Parts or components with natural wear and tear due to the use of the product.

- Damage caused by exposure of the product to outdoor areas or excessive humidity/temperature, as well as use on uneven floors.
- Damage caused by natural accidents, such as flood, fire, etc.
- Changes made to the products by the owner and/or unauthorized persons.

Warranty period	Items
05 years	Metal structures, plastic parts and components, wooded parts and components.
03 years	Pistons, mechanisms and bases.
01 year	Coatings and finishes in fabric, casters, foams, hinges, slides, and chrome items.

Additional information on upholstered products

All products that contain raw materials such as: EPS sphere (Styrofoam), foams, and derivatives, may suffer loss of volume or deformation, this is a characteristic of this type of material, in extreme cases it is necessary to evaluate them to identify a possible problem.

Smuff puffs made with EPS bead filling may suffer loss of volume, requiring filling with the same material.